## We care about the quality of home health care.

## How does your local home health agency compare?

Find this information and much more at www.medicare.gov.

|   | City           | Patients who get better at bathing | Patients who get<br>better at walking or<br>moving around | Patients who get<br>better at taking<br>their medicines<br>correctly (by mouth) |
|---|----------------|------------------------------------|---|---|
| Kentucky State Average                                |                | 51%                                | 34%   | 32%   |
| Bapt Hosp East Home Health Agy                        | Louisville     | 60%                                | 34%   | 40%   |
| Bellefonte Home Health Care Ag                        | Greenup        | 62%                                | 45%   | 46%   |
| Caretenders (HOA)                                     | Louisville     | 51%                                | 32%   | 31%   |
| Caretenders of the Bluegrass                          | Lexington      | 52%                                | 28%   | 36%   |
| Caritas Home Health Agency                            | Bardstown      | 43%                                | 31%   | 33%   |
| Central Baptist Hosp HHA                              | Lexington      | 50%                                | 27%   | 24%   |
| Cumberland Valley Dist. HHA                           | Manchester     | 46%                                | 38%   | 30%   |
| Gentiva Health Services                               | Louisville     | 50%                                | 27%   | 31%   |
| Gentiva Health Services (Lex)                         | Lexington      | 41%                                | 26%   | 24%   |
| Hayswood Home Health Services                         | Maysville      | 35%                                | 33%   | 27%   |
| Hazard ARH HHA  | Hazard         | 53%                                | 36%   | 43%   |
| Home Care Health Services, Inc                        | Pikeville      | 47%                                | 40%   | 35%   |
| Home Care Services                                    | Owensboro      | 49%                                | 32%   | 20%   |
| Homecare Ser. Hardin Mem. Hosp                        | Elizabethtown  | 61%                                | 36%   | 38%   |
| Housecall Home Healthcare                             | Louisville     | 54%                                | 37%   | 33%   |
| Interim Health Care                                   | Lexington      | 57%                                | 32%   | 34%   |
| Interim Healthcare Services                           | Louisville     | 55%                                | 40%   | 42%   |
| Jennie Stuart Med. Ctr. HHA                           | Hopkinsville   | 57%                                | 37%   | 31%   |
| Johnson Magoffin HHA                                  | Paintsville    | 39%                                | 34%   | 18%   |
| Kentucky River Dist HHA                               | Hazard         | 31%                                | 24%   | 21%   |
| King's Daughters' Med. Ctr. HH                        | Ashland        | 47%                                | 34%   | 25%   |
| Lifeline Healthcare of KY, Inc                        | Bowling Green  | 45%                                | 32%   | 28%   |
| Lifeline Home Health Care                             | Somerset       | 49%                                | 36%   | 30%   |
| Lincoln Tr Dist Hlth Dept HHA                         | Elizabethtown  | 40%                                | 29%   | 27%   |
| Lourdes Homecare                                      | Paducah        | 56%                                | 38%   | 28%   |
| McDowell ARH HHA                                      | East Mc Dowell | 56%                                | 33%   | 37%   |
| McDowell Home Health Agency                           | Danville       | 59%                                | 47%   | 46%   |
| Md. Sh. Hm. Cr. Lk. Cumberland                        | Somerset       | 38%                                | 26%   | 21%   |
| Medshares/Stateline                                   | Murray         | 45%                                | 28%   | 29%   |
| Memorial Hosp. Home Hlth Care                         | Manchester     | 52%                                | 35%   | 32%   |
| MEPCO Home Health Agency                              | Richmond       | 49%                                | 34%   | 30%   |
| Methodist Hosp. HHA                                   | Henderson      | 47%                                | 38%   | 37%   |
| Morgan County ARH HHA                                 | West Liberty   | 63%                                | 38%   | 46%   |
| Nurses Registry & Home Health                         | Lexington      | 50%                                | 34%   | 42%   |
| Personal Touch Home Care of KY                        | Fort Thomas    | 58%                                | 33%   | 33%   |
| Pro-Care Home Health                                  | Hartford       | 52%                                | 33%   | 33%   |
| Professional Home Health Care                         | London         | 54%                                | 41%   | 46%   |
| Regional Medical Center HHA                           | Madisonville   | 48%                                | 32%   | 40%   |
| Rural Home Health Services                            | Maysville      | 48%                                | 31%   | 31%   |
| Spectracare Hm Hlth/Gateway                           | Mount Sterling | 46%                                | 30%   | 32%   |
| Spectracare Home Health Inc                           | Louisville     | 54%                                | 40%   | 38%   |
| St Elizabeth Hm Hlth Ag/Hospic                        | Covington      | 51%                                | 39%   | 39%   |
| St. Clair Medical Regional Medical Center Home Health | Morehead       | 40%                                | 29%   | 27%   |
| St. Joseph Home Care                                  | Lexington      | 58%                                | 47%   | 39%   |
| The Med Ctr at Bowling Green                          | Bowling Green  | 36%                                | 28%   | 17%   |
| Visiting Nurse Association                            | Louisville     | 55%                                | 33%   | 39%   |
| Whitesburg ARH HHA                                    | Whitesburg     | 55%                                | 35%   | 37%   |
|   |                |                                    | 33/0  |   |

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at www.medicare.gov on the web for a complete list of Medicare-certified home health agencies in your area.

More information?

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

## What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

## Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The quality measures chosen by CMS give you an idea of Look at "Home Health Compare" at www.medicare.gov on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

the quality of care given by each agency. These

measures were chosen because they relate to activities that are important to help you continue to live at home.

CMS has more quality measures and other information

to help you make decisions about home health care.

CMS and Health Care Excel of Kentucky, Incorporated (Kentucky's Quality Improvement Organization) are committed to work together with consumers, those who

act on their behalf, the home health industry, and the State of Kentucky to improve the quality of care for home health care patients.

1-800-MEDICARE www.medicare.gov

Helping you help yourself.





